

# **GENESYS**<sup>®</sup>

This PDF is generated from authoritative online content, and is provided for convenience only. This PDF cannot be used for legal purposes. For authoritative understanding of what is and is not supported, always use the online content. To copy code samples, always use the online content.

## Genesys Administrator Extension Help

أ⊘

4/18/2025



### $\langle \hat{\boldsymbol{y}} \rangle \langle \hat{\boldsymbol{y}} \rangle$

#### 

 $\langle \rangle \langle \rangle$ 

#### $\langle \rangle \langle \rangle$

- **\$\$** \$\$ \$\$ \$\$

 $\Diamond \Diamond : \Diamond \Diamond \Diamond \Diamond \Diamond \Diamond \Diamond \Diamond$ 

 $\Diamond \Diamond$ 

- - $\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond\diamond\diamond\diamond\diamond$ .
  - $\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond\diamond$
  - $\diamond\diamond\diamond\diamond$   $\diamond\diamond$   $\diamond\diamond\diamond\diamond$   $\diamond\diamond\diamond\diamond\diamond$   $\diamond\diamond\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond\diamond\diamond$   $\diamond\diamond\diamond$   $\diamond\diamond$   $\diamond\diamond$

- 5. ◊◊◊ ◊◊◊◊◊◊◊.

#### 

$\diamond \diamond \diamond \diamond$	$\diamond \diamond \diamond \diamond \diamond$	$\diamond \diamond$
agent_id	varchar(32)	$\begin{array}{c} \diamond ID \diamond \diamond \\ \diamond . \end{array}$
app_id	$\Diamond \Diamond$	$\diamond \diamond $
attempt	$\Diamond \Diamond$	$\diamond \diamond $
call_result	$\diamond \diamond$	$\begin{array}{l} \diamond \diamond$
call_time	$\diamond \diamond$	$\begin{array}{c} \diamond \diamond \diamond \diamond \diamond \diamond \diamond \diamond (\diamond \diamond \diamond \diamond \diamond) \diamond \diamond \diamond \\ \diamond \diamond \diamond \diamond \diamond \diamond \diamond \diamond UTC \diamond \diamond \diamond \diamond \diamond \diamond \diamond \\ \end{array}.$
campaign_id	$\diamond \diamond$	$\begin{array}{c} \diamond \\ \diamond DBID \diamond \diamond \diamond \\ \end{array}$
chain_id	$\diamond \diamond$	$\begin{array}{c} \diamond$
chain_n	$\diamond \diamond$	$\begin{array}{c} \diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\diamond\\ \diamond\diamond\diamond\diamond\diamond\\ \diamond\diamond\diamond\diamond\diamond\\ \end{array}$
contact_info	varchar(128)	$\begin{array}{l} \Diamond \Diamond & \Diamond \Diamond \Diamond \Diamond \Diamond \Diamond & \Diamond \Diamond \Diamond & \Diamond \Diamond \Diamond & \Diamond \Diamond & \Diamond & \Diamond \\ \Diamond \Diamond \Diamond \Diamond$
contact_info_type	$\diamond \diamond$	$ \begin{array}{c} \diamond \\ \diamond \diamond \diamond \diamond \diamond \diamond \diamond \diamond \bullet \bullet \bullet \bullet$
daily_from	$\Diamond \Diamond$	(0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,0,
daily_till	$\diamond \diamond$	$\begin{array}{c} \diamond \\ \diamond \\ \diamond \\ \diamond ) \diamond \diamond \diamond . \end{array}$
dial_sched_time	$\diamond \diamond$	$\begin{array}{c} \diamond \\ \diamond & \diamond \diamond \diamond \diamond$
email_subject	varchar(255)	$\diamond \diamond , \diamond \diamond \diamond \diamond \diamond$ .
email_template_id	$\Diamond \Diamond$	$\diamond \diamond , \diamond \diamond \diamond \diamond \diamond$ .
group_id	$\Diamond \diamondsuit$	$\diamond \diamond , \diamond \diamond \diamond \diamond \diamond .$
media_ref	$\diamond \diamond$	$\diamond \diamond , \diamond \diamond \diamond \diamond \diamond .$
record_id	$\Diamond \Diamond$	$\Diamond \Diamond \ \Diamond \Diamond \Diamond \Diamond \Diamond \ \Diamond \Diamond \Diamond \ \Diamond \Diamond \ \Diamond \Diamond \Diamond \Diamond$

$\diamond \diamond \diamond \diamond$	$\diamond \diamond \diamond \diamond \diamond$	$\diamond \diamond$
record_status	$\diamond \diamond$	$\begin{array}{l} \diamond \diamond$
record_type	$\diamond \diamond$	$\begin{array}{c} \diamond \bullet & \textbf{Outbound} \\ \hline \textbf{Contact 8.1} \diamond \\ \diamond \diamond \diamond \diamond \diamond \diamond $
switch_id	$\Diamond \diamondsuit$	$\diamond \diamond $
treatments	varchar(255)	$\begin{array}{c} \diamond \\ \diamond \diamond \bullet \\ \diamond \bullet \\ \bullet \bullet \bullet \diamond \diamond \diamond \diamond$
tz_dbid	$\Diamond \Diamond$	$\begin{array}{c} \diamond\diamond \diamond\diamond\diamond \diamond \\ \diamond\diamond DBID \diamond\diamond\diamond. \end{array}$