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# Genesys Administrator Extension Help



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Genesys Customer Care

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  - CD UNC — - CD IP
  - Administrator UNC — - Genesys Administrator IP
  - IP UNC — - CD .zip Genesys Customer Care.
3. Genesys Administrator Extension

GAX(.tpl)

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- 2.
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4. Genesys Administrator Extension IP

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- 1.
2. XML, XML APD
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- **Server**— - **Configuration Server** Configuration Server Genesys Administrator Extension.
- **Configuration Server**— - **Configuration Server** Configuration Server Genesys Administrator Extension.
- **Backup Configuration Server**— - **Backup Configuration Server** Backup Configuration Server Genesys Administrator Extension.
- **IP**— -
  - **True**— - Application Configuration Server IP.
  - **False**— - IP.

6. **Server**.

7. **Silent.ini** IP.

8. **IP**.

- **IP**.
- **Server**.

9. **IP**.

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IP IP
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